Below are a few technical/skills questions it would be interesting to see how our candidates answer, help work out there thinking and knowledge base.

* What sort of technical problems have you had to troubleshoot
  + (open question to determine how skilled or versatile they are or aren’t)

* network troubleshooting experience.
  + Internet , DNS or domain related example you may have troubleshooted.
  + Can you explain DNS or explain where you have had an issue with DNS?
* What experience with Office 365 and SharePoint have you had
  + (trying to find which parts of the suite they have used or supported)
  + What does there current employer was use
* What backup software have you used and/or managed
  + (most candidates couldn't name a single backup software).
* what router and firewall, vpn and endpoint security configuration experience.
  + (some candidates couldn't tell us what router or antivirus they use at home or what their employer used)

* What support or installation experience have you had with phone systems
  + (reason is most candidates couldn't us what phones they are using at their current job, brand or type)

* What projects in previous/current roles have you overseen
  + Or at least ascertain what they know about and if they haven’t done one have they been part of a project team

* What is your experience with procurement?